



A.I. Automation Use Case Priority Matrix

Below you will find the two primary components to prioritizing tasks for A.I Automations.

What - The process being bolstered by the addition of A.I. Automations.

When - Defines the appropriate timing for adding such Automations to the process.

Below each Component is broken out into 5 segments.

Score each segment will be scored with a 1 , 0, -1

1 = Yes

0 = Unknown or Not Sure

-1 = No

Total the score and plot your process on the grid (Page 2) to determine the recommended priority level.

What - The Process for Automation

| Segment | Analysis | Score (-1, 0, 1) |
|-----------------|--|------------------|
| Data Population | Data is Entered by hand into systems or spreadsheets to move forward. | |
| Volume | This process impacts at least 25% of all business transactions. | |
| Speed | This process consumes at least 10 per week of 1 or more individual's time. | |
| Hand-Offs | This process has more than 1 hand-off to another team or individual. | |
| Software | This process involves multiple software or systems to accomplish. | |

Total Score

When - Is this the right time to add A.I. Automations?

| Segment | Analysis | Score (-1, 0, 1) |
|----------------|--|------------------|
| Roadblocks | This process is creating operational bottlenecks for the organization. | |
| Anchor | This process is hindering growth or accelerating decline. | |
| Documentation | The process is clearly documented and easily communicated to others. | |
| Capacity | Assistance required to maintain workload & complete this project. | |
| Sustainability | The issues addressed will continue if nothing is done in the next 12 months. | |

Total Score

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Plot your scores from the questions above to determine where your use case falls on your priority list.

What - Vertical Access

The process being bolstered by the addition of A.I. Automations.

When - Horizontal Access

Defines the appropriate timing for adding such Automations to the process.

Score each segment will be scored with a 1, 0, -1

Upper Left = Solid Use Case however impact to the business must be reviewed..

Upper Right = Solid Use Case and Great ROI Upside.

Lower Left = Process may need rework to streamline and maximize ROI.

Lower Right = Prework and analysis must be done but Great ROI Upside

Complete this for each process and create your ideal use case priority list for A.I. Automation.

